

RTU-300+ Remote Test Unit



GETTING STARTED GUIDE

PLEASE PASS THIS INFORMATION ALONG TO END USERS

Dear Valued Customer,

Thank you and congratulations for purchasing a VeEX® product. This product has been carefully developed and thoroughly tested according to strict company procedures and international standards and is designed to operate reliably for many years to come.

The **RTU-300+ Platform** comes with one or two factory-installed module configurations, please go to **>Tools >Utilities >Settings >About** to identify the specific configuration of each module and become familiar with them (e.g., RTU-340, RTU-600x, etc.).

As part of our Green Initiative, VeEX no longer includes printed manuals with product shipments. They are all available online, with this document serving as a convenient way to access such information. For direct access to documentation and resources, use your smartphone or tablet's camera to scan the following QR codes, or simply click on them.

Product Registration



Please register your product to benefit from the warranty, software applications, technical support and specific updates related to your test set.
<https://www.veexinc.com/support/productregistration>

Since groups may share test sets, you should also register as a user at
<https://www.veexinc.com/register>, to receive product related notifications.

Warranty



A printed copy of the warranty coverage is included with the shipping documents. To check the current warranty status of any VeEX product, please visit: <https://www.veexinc.com/support/warranty>

Product Documentation



The latest versions of this product's documentation, quick guides, application notes, specifications, etc. are also available in electronic format from the Resources section on the product's webpage:

<https://www.veexinc.com/products/rtu-300plus>

Training Videos



For any available tutorial videos, technical articles and technology training videos, see our Multimedia page. Here you can filter by content type, markets and technologies:

<https://www.veexinc.com/newsandevents/multimedia>

Quick Start Guides



A quick start guide is available online, in the VeEX Knowledge Base site, offering the latest information and links to other related guides and articles:

<https://kb.veexinc.com/en/knowledge/initial-rtu-300p-configuration-getting-started-guide>

For test modules or function-specific information, please refer to the product's page link.



Download a PDF version of the main product's user guide from:

[https://download1.veexinc.com/RTU-300/Technical-Notes/9672/D08-00-036 How to Configure RTU300pQuick Guide.pdf](https://download1.veexinc.com/RTU-300/Technical-Notes/9672/D08-00-036%20How%20to%20Configure%20RTU300pQuick%20Guide.pdf)

Software Updates and Companion Utilities



Product software, release notes and companion utilities can be downloaded from the Resources tab in the product's page, in the VeEX website or from the Software Download page: <https://www.veexinc.com/support/software>

Customer Support



Should you need any technical support or assistance, please contact us at <https://www.veexinc.com/company/contactus> or send an email to CustomerCare@veexinc.com.

